

HELPDESK

Phone: (254) 295-4658 Email: InfoTech@umhb.edu

Regular Hours: 8:00a – 5:00p, Mon-Fri **Extended Hours:** 5:00p – 10:00p, Mon-Thu **Summer Hours:** 8:00a – 4:00p, Mon-Fri

RECOMMENDED COMPUTER SPECIFICATIONS

UMHB utilizes an infrastructure which is designed to work best with the following computer specifications.

Operating Systems

- ✓ Windows 10
- ✓ Mac OS X 10.6 and newer
- ✓ Linux
- ✓ ChromeOS



Screen Resolution

✓ A minimum resolution of 1366x768, which is a common resolution for basic notebook computers.

Computer Speed and Processor

- ✓ A computer less than 3 years old
- ✓ 8GB of RAM
- Modern processor (Dual Core or greater)

Off-Campus Internet Speed

 When accessing online services like myCampus and myCourses from off campus, a minimum of 1 Mbps bandwidth is recommended

Campus Wireless Protocol

✓ 802.11a, n, or ac (802.11b and g are not supported)

Classes for certain majors may require advanced computer specifications. Please check with your advisor to ensure your computer will meet mimimum requirements for your classes.

infotech.umhb.edu

FIND US We are located in the Sanderford Complex, next to the Bursar Office.